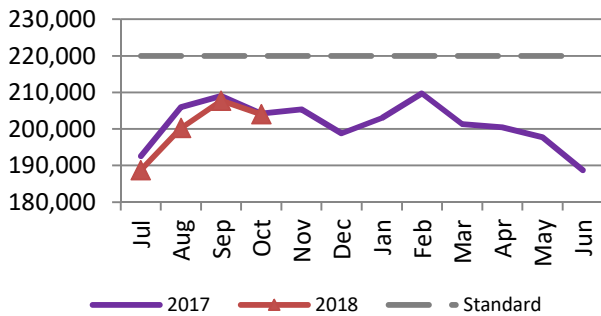


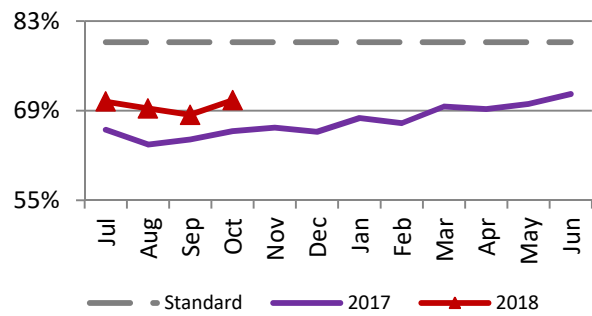
Oahu Transit Services - Fixed Route
 Monthly Performance Report
 For the Month Ending October 2017

Key Performance Indicators (KPI)	October 2017	October 2016	Percent Change	4 Month FY2018	4 Month FY2017	Percent Change	Goals
Total Monthly Ridership	5,609,581	5,557,435	0.94%	21,729,835	22,012,925	-1.29%	
Average Weekday Ridership	203,974	204,219	-0.12%	200,131	202,940	-1.38%	220,000
Percent of Trips On Time	70.8%	65.9%	4.9%	69.85%	65.10%	4.75%	80%
Bus Availability	88.2%	87.5%	0.7%	87.8%	89.0%	-1.12%	90%
Bus Miles/Major Collisions	169,224	200,825	-15.74%	258,802	174,308	48.47%	200,000
Preventable Accidents/Million Miles (rolling 12 Mos)				1.75	2.60	-32.69%	3.00
Bus Miles/Mechanical Road Calls	8,385	8,992	-6.75%	9,467	9,307	1.72%	10,000
Spare Ratio	20.54%	19.51%	1.03%	20.27%	19.11%	1.16%	>20%
Percent of Inspections Completed On Time	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%	98%
Percent Maintained Pullouts	99.58%	99.24%	0.34%	99.42%	99.50%	-0.08%	100%
Cost per Hour	\$119.83	\$115.77	3.51%	\$128.59	\$124.95	2.91%	\$120
Cost per Trip	\$2.92	\$2.71	7.66%	\$3.17	\$2.95	7.42%	\$2.50
Cost per Mile	\$8.79	\$8.33	5.52%	\$9.40	\$8.99	4.54%	
Farebox Recovery	26.96%	28.43%	-1.47%	24.51%	26.33%	-1.82%	30%
Trips per Hour	41.08	42.73	-3.86%	40.63	42.42	-4.21%	48
Trips per Mile	3.01	3.07	-1.99%	2.97	3.05	-2.69%	
Passenger Miles per Revenue Hour	216.46	234.52	-7.70%	216.19	230.03	-6.02%	250
Average System Speed	12.59	12.83	-1.86%	12.66	12.78	-0.95%	
Percent Complete in 30 Days (Customer)	98.04%	98.43%	-0.4%	98.82%	98.25%	0.6%	
Complaint Rate (Complaints per 100,000 trips)	10.21	10.47	-2.46%	10.02	10.33	-2.98%	10

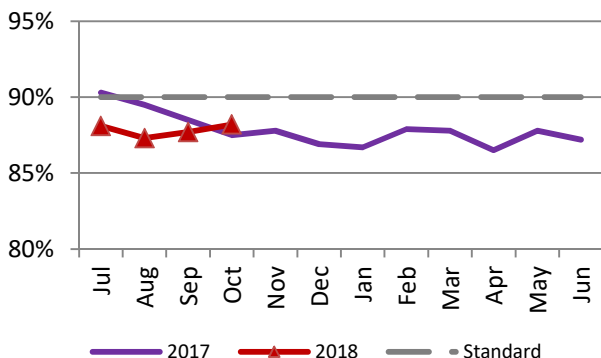
TheBUS
 Average Weekday Ridership



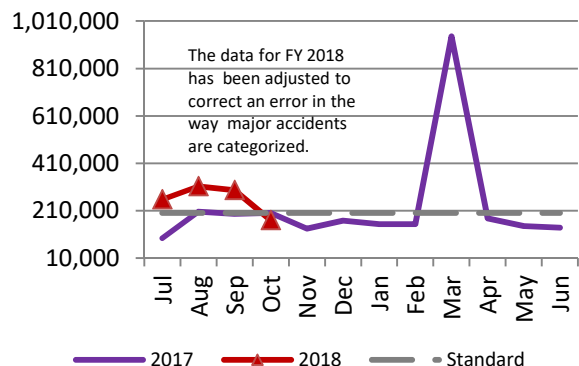
TheBUS
 Percent of Trips On Time



TheBUS
 Bus Availability



TheBUS
 Bus Miles/Major Collisions



**Oahu Transit Services - Fixed Route
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